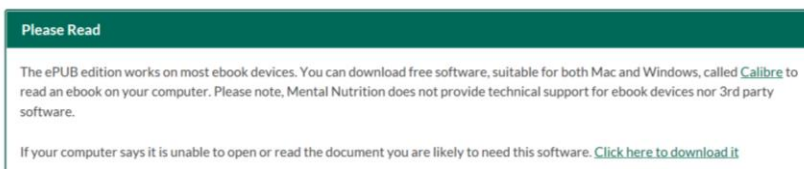# How to download an e-product

Before you order products you may find it useful to review these notes on downloading products.

1. Products in the Product Store are either free or are purchased. The steps for downloading these products are the same.

2. Products in the Product Store are mainly e-products [i.e. electronic products not hard copy]. There is only one hard copy book, which is *Gorgeous Daring Dames*. This book carries a postage cost.

3. The e-products are in three formats: PDF, EPUB, or MP3 [audio].

4. After completing your order, including purchase if needed, you will receive an email containing the link or links to the e-products.

5. You **must** respond to this email immediately. There is a 48 hour time span from when the email is sent to you, during which you have access to the e-product link. Once this time has elapsed you will no longer have access to the link.

5. Click on the link to download the file.

6. You **must** save this file. To save the file click on **Save** the file. If you don't save the file you will not have access to the file once the time available expires.

7. If you only click **Save** the file will be saved to your computer, in a **Downloads** file.

8. If you click **Save As**, you can choose where you save the files to on your computer. This will make it easier to locate the file in the future.

9. If you can't remember where you filed your e-products, you can search using *.PDF, *.EPUB, or *.MP3.

10. Your computer will need appropriate software to read these files. For EPUB files, please read the information provided on e-product screen about free software:

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